



CENTRAL
INSURANCE
COMPANIES

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FOR IMMEDIATE RELEASE

October 5, 2009

OGLE ATTENDS NATIONAL INSURANCE ADVISORY COUNCIL

Austin, TEXAS – Hanna Ogle of Watkins Insurance Group recently attended the Central Insurance Companies' CSR Advisory Council Meeting at Central's Home Office in Van Wert, Ohio. Hanna was chosen from over 3,500 Customer Service Representatives to serve on this national council.

The two-day CSR Advisory Council Meeting is an opportunity for agents to share and discuss workflow ideas and issues each are dealing with in their own agencies. The Council is also directly responsible for many key enhancements and initiatives Central delivers based on its input and ideas. The group is a huge part of the success Central has had with key process improvements and technology offerings to its agency partners.

The CSR Advisory Council is comprised of independent insurance agents representing the Central Insurance Companies and meets regionally once a year and nationally every three years. Agency participants hold a variety of positions within their agencies, from frontline CSR's to Office Managers and even Vice Presidents.

Hanna is Personal Lines Manager at Watkins Insurance Group, an independent insurance agency writing property/casualty insurance....

The Central Insurance Companies are comprised of Central Mutual Insurance Company, All America Insurance Company and CMI Lloyds. Central provides insurance for automobiles, homes and businesses to more than 321,000 policyholders in 19 states. Since it's beginning in 1876, Central has grown to a group of companies with combined assets totaling over \$1 billion and an A.M. Best rating of A+ (Superior).

Central's home office is located in Van Wert, Ohio. The company operates regional offices in the Atlanta, Boston and Dallas metropolitan areas, as well as in Van Wert.

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